

PORT

HUTCHISON PORTS
FCP

Libe

MARCH 2019

ISSUE 22

Aviation Wins Service Award



Aviation Services Department were honored by Delta Airlines for stellar performance! Page 5➔

Buisness Continuity Workshop



We start work on Business Continuity Management System! Page 11➔

INSIDE THIS ISSUE



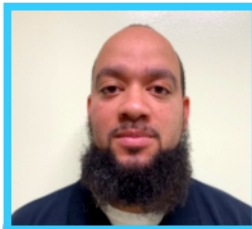
New Employees	2
St. Georges Exhibition.....	3
Employee of the Quarter.....	4
GBAC Coffee Hour	4
Aviation Wins Top Service Award.....	5
Promotions	6
Trendsetting: New Normal for GBAC	8
Employees Get in Uniform	10
Buisness Continuity Workshop	11
Employee Council Grill Out.....	12
GBAC Game Night.....	11
FHC Employee Council Secret Santa	13
Health and Safety Week 2018	14
Valentines Luncheon	16

Welcome to the Team

NEW EMPLOYEES



Andrea Kelley
FCP Safety Process and Improvement Analyst



Marque Lockhart
FCP Engineering Electrical Engineer



Keeron Butler
FCP Engineering Technician I



Kato Fawkes
GBAC Crash Rescue Fire Fighter Trainee



Natalia Johnson
GBAC Crash Rescue Fire Fighter Trainee



Silvanus Wells
GBAC Crash Rescue Fire Fighter Trainee



Ferron Hilton
FCP Engineering Technician II



Denzel Albury
FCP Engineering Technician I



Avedis Ferguson
FCP Engineering Technician III

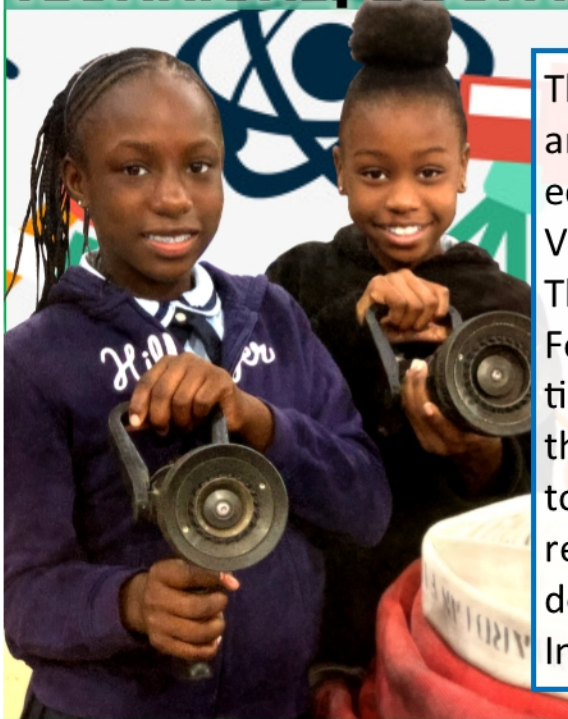
May your years ahead bring you much satisfaction, pleasure, and success!

CONGRATULATIONS

To **Jack Johnson** (*FCP Operations*) on successfully completing the OSHA #5400 Trainer Course in OSHA Standards for the Maritime Industry with Merit!!



St. Georges High School 4th Annual TECHNICAL, VOCATIONAL AND SCIENCE EXHIBITION



The Freeport Container Port, Freeport Harbour Company and Grand Bahama Airport Company recently participated in the St. Georges High School 4th Annual Technical, Vocational and Science Exhibition on March 6 - 8, 2019. This year's theme was "Promoting Tomorrow's Work Force through Technical, Vocational and Science Exhibition." Our Company's purpose was to expose students to the various career opportunities and to motivate them to continue to show interest in pursuing careers in the related fields. The exhibition displayed skills of the students in subjects such as Biology, Chemistry, Electrical Installation, Marine Science and Business Studies.



Employees of the Quarter

4TH Quarter
2018

Freeport Harbour Company



RICARDO WHITE
Marine Operations

Freeport Container Port



THEODORE JONES
Terminal Services

Grand Bahama Airport Company



THELISE CLARKE
Aviation Services

GBAC EMPLOYEE COUNCIL Coffee Hour



Aviation Services Earns Top Performance Award

Delta Airlines 2018 Service Recovery Award Winners – Caribbean Region

The success of every team is achieved, in part, by shared goals, objectives and values. It is a 'oneness' of purpose that provides clarity, focus and impact for teams functioning at an optimal level. When implemented on a sustained, consistent basis, results are guaranteed. This



team synergy represents the Grand Bahama Airport Company's Aviation Services Department who were

recently honored by strategic partner Delta Airlines for stellar performance at its 2018 annual awards meeting in Atlanta.

In recognition of outstanding achievement in NPS Performance for the Caribbean Region, team Freeport was presented **Delta Airlines 2018 Service Recovery Award for the Caribbean**. This prestigious honor was no easy feat, especially in light of the challenges and competition the team faced in the areas of flight activity, technology and customer engagement. Receiving this award speaks to team resilience and operational improvements and is an acknowledgement that "hard work pays off". It is also a testament that when the dust settled, we were able to stand tall among our Delta comrades as a station of excellence.

Being recognized for performance excellence is not new to Aviation Services either. Exactly one year earlier team Freeport was recognized by Delta for On-Time Performance. In **February 2017 the station received Delta Air Lines DO Top Performance Award**. This significant ac-

complishment was doubly noteworthy as Freeport is one of Delta's smallest stations in the region, of the twenty-four that make up the Latin American and Caribbean Market. The award was received for maintaining the highest percentage of On-Time departures in the region, another major milestone.

And so we give thanks. In honor of the 2018 recognition, Delta Managers Monique and Vickie visited hosted a special luncheon and award celebration. Regional Manager Rey sent his regards, expressing pride at being the only Caribbean Regional Manager receiving two station awards at the Atlanta meeting, one for Grand Bahama – 2018 Service Recovery Winners, Caribbean Region and the other for Eleuthera – 2018

Baggage to Carousel Winners, Caribbean Region.

Congratulations Team FPO!!! Your commitment to continual improvement of self and service is paying off; we are proud of you!! We also extend a heartfelt thank you to Delta Airlines for the recognition, Airport Director Chanan Jones for her guidance, Station Managers, Leaders, supporting departments

and the Hutchinson Group of Companies for the continued support. We are indeed blessed.

This award speaks to team resilience and ... and is an acknowledgement that "hard work pays off"



Promotions & Career Progressions

We are pleased to announce the following Workforce Management Movement effective January 1, 2019:

FREEPORT CONTAINER PORT



Crystal Moore
Financial Manager



Moya Russell
Financial Analyst II



Yorick Butler
Financial Analyst II



Alexis Duncombe
Human Resource Executive Assistant



Donahue Thompson
Lead Berth Operator



Marielle Johnson
Senior Human Resource Generalist



Jayasco Curry
Engineering Supervisor



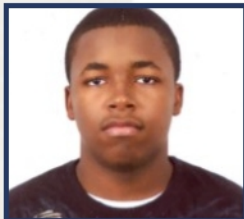
Danny Gayle
Engineering Technician I



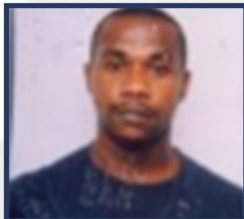
Ian Neely
Engineering Technician I



Fredrick Pierre-Louis
Lead Berth Operator



Neville Brennen
Engineering Technician II



Kemin James
Engineering Technician II



Fritzner Raphael
Engineering GMW I



Dwayne Pratt
Planning Ship Planner I



Wellington Longley
Lead Berth Operator



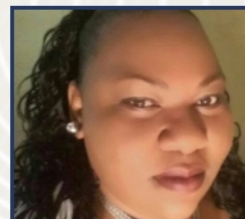
Edison Lightbourne
Warehouse Assistant I



Trevor Rolle
Warehouse Assistant I



Robert Russell
Warehouse Assistant II



Shaneka Hall
Operations Labour Assistant



Alexander Murray
Lead Berth Operator



Theodore Mackey
Terminal Operations Superintendent



Mark Lundy
Operations Supervisor



Dwight Smith
Operations Supervisor



Randolph Garland
Operations Supervisor



Brandon McQuay
Lead Berth Operator



Charles Rickman
Lead Berth Operator



Christopher Woodside
Lead Berth Operator



Patricia Russell
Crane Checker I



Pettlin Rolle
Crane Checker I



Euphemie Russell
Crane Checker I



Bernard Knowles
Crane Checker II



Tyrell Whyly
Crane Checker II



Randy Nelson
Crane Driver I



Kelvon Gibson
Crane Driver I



James Lightbourne
Crane Driver I



Deon Smith
Crane Driver II



Khambrel Capron
Crane Driver III



Marlyn Ferguson
Crane Driver III



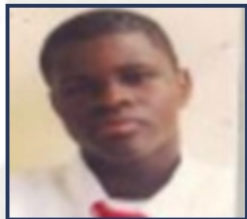
Quinton Goddard
Crane Driver III



Andree Wildgoose
Crane Driver III



Kenrick Hibbert
Straddle Driver 1



Franklyn Adderley
Straddle Driver 1



Phyllis Swain
Straddle Driver 1



Harvey Pintard
Straddle Driver 1



Ethan Rolle
Straddle Driver 1

FREERT HARBOR COMPANY

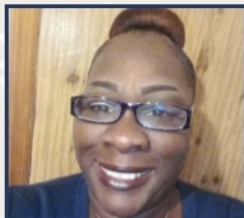


Alison Grant
Cargo Ramp



Adele Johnson
Security Supervisor

GRAND BAHAMA AIRPORT COMPANY



Sonia Rigby
Security Supervisor



Rajiv Williams
Crash Rescue
Fireman Driver



Kyle Moss
Crash Rescue
Fireman Driver

“Trendsetting”

The new normal for GBAC

What does it mean to be a trendsetter? According to Meriam Webster’s dictionary, a trendsetter is a leader, bellwether, and a pacesetter of ideas and trend. This definition fundamentally speaks to a culture of innovation and creativity that is based on risk management, reliable customer service, and an improved technological system to increase efficiency and effectiveness.

This new way of thinking was introduced to us sometime in January 2018 after the creation of the site-specific mission and vision statements. As the team read over both strategic statements, the word

“trendsetter” immediately jumped off of the page into our hearts. Trendsetter – A leader, bellwether, pacesetter; sounded a bit farfetched when you think about our regional competitor NAD, but the resilient team at GBAC realized that “the race is not won by the swift but to the one who endureth till the end” – King James; Therefore, 2018 was the dawn of a new era that signified new beginnings for the business unit which involved increasing system reliability, customer experience and the development of future realistic plans to promote long term economic development and growth.

Here are a few milestones that we have accomplished and are proud to share with you, as we feel places GBAC one step closer to becoming the trendsetters in aviation operations efficiency, customer experience and safety:

- ◆ Introduction of Customer Waiting Lounge (which would be a first for GBAC)
- ◆ Introduction of new food offering throughout the terminals – Grand Papa Kafe
- ◆ Procurement of a New Fire Appliance (stabilization of the air rescue firefighting category)
- ◆ The revitalization of the crash and rescue fill station
- ◆ The stabilization of the water supply system at Terminal one (installation of a brand new pressure tank)
- ◆ The complete refurbishment of the fire suppression system at Terminal one (in progress)
- ◆ The upgrade to the taxiway lighting sys-



New Vendor: Grand Papa’s Kafe



New Fire Appliance

- ◆ tem with new cabling and energy efficient LED lights
- ◆ The procurement of an oxygen refill station for the self - contained breathing apparatus (crash and rescue)
- ◆ The procurement of new bunker firefighting gears (crash and rescue)
- ◆ The procurement of additional Ground Support Equipment (aviation services)

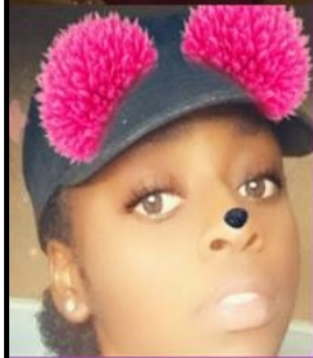
This year, 2019, is expected to be greater than the previous year, as GBAC is set to embark on the quest of becoming the second certified aerodrome in the Bahamas. We are ecstatic about our new journey and hope that you join us as we embark upon greatness. Stay tuned to find out as we unveil the new chapter to the saga of “GBAC the trendsetters” in 2019.



New Taxi LED Lights



New Dräger Scuba



Congratulations!!!!

“HARD WORK PAYS OFF”

To Deazurenae Sargent
daughter of Dexter & Erica
Sargent

Who was awarded by the
Ministry of Education in Nassau
for obtaining 5 A's & 2 B's in
the BJC Examinations

Continue to spread your wings &
trust God in ALL that you do.....

Reach for the Stars



Employees Get in Uniform



Planning



Operations Training



Engineering



Warehouse



Cargo



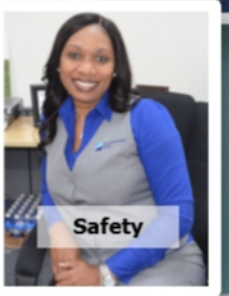
Terminal Services



Finance



Purchasing



Safety



Commercial/ Exec Office /Legal



Aviation Services



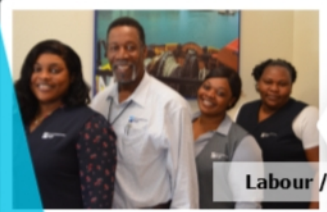
Marine



Information Technology



Security



Labour / Operations Administration



Human Resources



Business Continuity Workshop

What is Business Continuity Management ?

A holistic management process that identifies potential threats to an organization and the impacts to business operations those threats, if realized, might cause, and which provides a framework for building organizational resilience with the capability of an effective response that safeguards the interests of its key stakeholders, reputation, brand and value-creating activities

This March a cross section of employees from across the companies gathered for the Business Continuity Management Workshop, during which they began the task of mapping out key features of a BCM Plan.

Though the planning process is ongoing; the end goal is to implement a Business Continuity Management Plan and System that meets ISO 22301 standards.

A Business Continuity Management System Emphasizes :

- ◆ understanding the organization's needs and the necessity for establishing business continuity management policy and objectives,
- ◆ implementing and operating controls and measures for managing an organization's overall capability to manage disruptive incidents,
- ◆ monitoring and reviewing the performance and effectiveness of the BCMS, and
- ◆ continual improvement based on objective measurement.



Employee Council Grill Out

**Employee
Volunteerism
at its best !**

Employee Councils from the Harbour, Container Port, & Airport all came together to pull off the Grill Out fundraiser on October 27th.



All Proceeds in Aid of:
BURROWS HOME FOR THE AGED

Thank you to everyone who contributed and supported!

CONGRATULATIONS

Congratulations to

Tamica Stubbs (FHC Cargo) who competed at the International Federation of Bodybuilding and Fitness (IFBB) winning the open body fitness and Masters 35 and over division titles and earned her Pro Card!



GBAC EMPLOYEE COUNCIL Social & Game Night

The GBAC Employee Council hosted a free **Social and Game Night** for all GBAC Employees on Friday, September 28, 2018.

The night was filled with scrumptious food, prepared and served hot off the grill by our GBAC Employee Council Chefs and our competitive employees participated in an assortment of exhilarating board games. The evening ended with raffle drawings courtesy of the GBAC Employee Council and Ms. Malvese Capron, Human Resources Director.



FHC EMPLOYEE COUNCIL

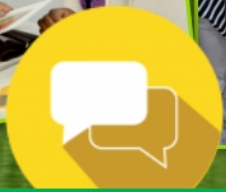


Secret Santa Raffle

The FHC Employee Council conducted an in-house Secret Santa raffle as a give back to the employees (Line staff). Below are the winners of the raffle, the names were placed in an envelope, and picked by the managers/supervisors of each department.

- ◆ Jermaine Duncombe (Facilities)- Solomon's Gift Card
- ◆ Owen Thompson (Marine) – Sires Lunch Gift
- ◆ Cordegia Pinder-White (Cargo)- Gas Voucher
- ◆ Sigmond Henfield (Security)- Gas Voucher
- ◆ Ricardo Smith (GMW/Cruise)- Kelly's Gift Card





Health & Safety Week 2018



1st Place—FHC
Alison Grant,
Tamica Stubbs

2nd Place - FCP
Chandra Bowe



3rd Place - GBAC
Alexina Williams

HEALTHY MEAL COMPETITION



1st Place - FCP
Chandra Bowe,
Ulice Woods

2nd Place—FHC
Alison Grant,
Tamica Stubbs



3rd Place - GBAC
Thelise Clarke,
Keturah Charlton,
Dorine Dean



Health & Safety Week 2018

JEOPARDY!

Winners



2nd Place—FHC
Rudolph Knowles-Tenner,
Tayla Wright, Shanese Davis



1st Place—GBAC
Delerise Davis, Kevin Odelus,
Dorine Dean



3rd Place—FCP
Qianna Johnson, Tramayne
Carroll, Crystal Moore

Scavenger HUNT



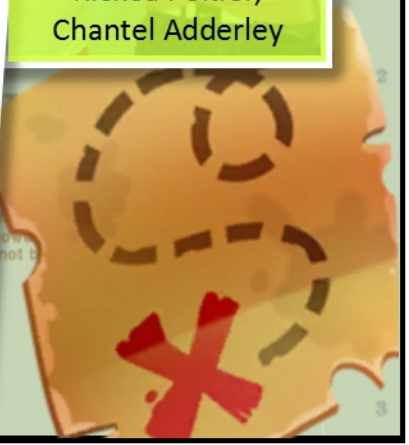
1st Place -
FHC Harbour Hunters
Douglas Miller,
Rickea Poitier,
Chantel Adderley



3rd Place -
GBAC Security Cougars
Carolyn Laing, Cherelle
Newbold, Delerise Davis



2nd Place -
FCP Blazers
Sterry Martin,
Jamelia Cleare, Gino Parker



Finance Department

Valentine's Day Luncheon



Gone but not Forgotten



IN LOVING MEMORY OF

Pilot Eglon Hanna

SUNRISE - JULY 13 1955 // SUNSET OCT 6 2018

From the Management and Staff of the
Freeport Harbour Company



IN LOVING MEMEORY OF

John "Johnny" Walker

February 1964 - November 2018

From the Management & Staff of the
Freeport Container Port



IN LOVING MEMEORY OF

Maria Williams

April 1967 - February 2019

From the Management & Staff of the
Freeport Container Port